



H4 ENTERPRISES, LLC PRIVACY POLICY

1. INTRODUCTION

H4 Enterprises, LLC ("H4," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and safeguard your personal information when you visit our website (h4ent.com), utilize our technology services including Syncromesh and Grace platforms, or engage in business with us.

Company Information:

H4 Enterprises, LLC
4200 Morganton Rd, Suite 202
Fayetteville, NC 28314
Email: privacy@h4ent.com
Phone: (910) 339-1007

2. INFORMATION WE COLLECT

Information You Provide to Us

When you contact us, request information, or use our services, we may collect:

- Contact Information: Name, email address, business phone number, mailing address
- Business Information: Company name, job title, industry, business requirements, project specifications
- Communication Data: Information in emails, messages, support requests, and consultation discussions
- Account Information: Username, password, profile information for our platforms

- Transaction Data: Billing address, payment method details, purchase history, contract information
- Government Clearance Data: Security clearance information for government contracts (handled separately under federal guidelines)
- Information Collected Automatically
- When you visit our website or use our services, we automatically collect:
- Usage Data: Pages visited, time spent, click paths, referral sources, search terms
- Device Information: IP address, browser type, device type, operating system, mobile device identifiers
- Location Data: General geographic location based on IP address
- Cookies and Tracking: Data collected through cookies and similar technologies (see our Cookie Policy)
- Service Analytics: Usage patterns of our Syncromesh and Grace platforms for optimization purposes
- Information from Third Parties
- We may receive information from:
- Service Providers: Analytics companies, hosting providers, payment processors
- Business Partners: Joint venture partners, subcontractors, prime contractors
- Public Sources: Government databases for contract verification, professional networking sites
- Government Entities: Information required for security clearance verification and compliance



3. HOW WE USE YOUR INFORMATION

Service Delivery

- Providing Syncromesh, Grace, and other technology solutions
- Processing service requests and support inquiries
- Managing client accounts and project relationships
- Delivering contracted services, consulting, and professional support
- Performing contract obligations for government and commercial clients

Communication

- Responding to inquiries and providing customer support
- Sending service updates, technical notifications, and project communications
- Sharing relevant industry insights and thought leadership content
- Marketing communications (with appropriate consent)
- Contract administration and legal notifications

Business Operations

- Analyzing usage patterns to improve our services and platforms
- Conducting security monitoring and fraud prevention
- Complying with legal obligations, regulatory requirements, and government contracts
- Facilitating business transactions, partnerships, and subcontracting relationships
- Maintaining records for government contract compliance and auditing
- Government Contract Requirements



- Security clearance verification and background check support
- Compliance with federal regulations including FAR, DFARS, and agency-specific requirements
- Reporting obligations under government contracts
- Export control compliance and ITAR requirements where applicable

4. INFORMATION SHARING

We Do Not Sell Personal Information

H4 Enterprises, LLC does not sell, rent, or lease personal information to third parties for monetary consideration.

We May Share Information With:

- Service Providers: Third-party vendors who assist with business operations (cloud hosting, analytics, payment processing, cybersecurity)
- Government Entities: When required by law, legal process, government contracts, or security clearance investigations
- Business Partners: Prime contractors, subcontractors, and joint venture partners with explicit consent or contract authorization
- Legal Requirements: To comply with applicable laws, regulations, court orders, or valid legal requests
- Professional Advisors: Legal counsel, accountants, and consultants under confidentiality agreements

Government and Security Clearance Context

As a provider of services to government entities, we may be required to share information for:



- Security clearance verification and investigation support
- Contract compliance and audit requirements
- Export control and ITAR compliance verification
- Federal reporting obligations and regulatory compliance

5. DATA SECURITY

We implement comprehensive security measures appropriate for government and commercial clients:

Technical Safeguards

- Industry-standard encryption for data transmission and storage (AES-256 encryption)
- Multi-factor authentication for system access
- Regular security assessments and vulnerability testing
- Secure cloud infrastructure with appropriate compliance certifications
- Network security monitoring and intrusion detection systems

Administrative Safeguards

- Access controls limiting data access to authorized personnel on a need-to-know basis
- Employee background checks and security clearance verification where required
- Regular security training and awareness programs
- Incident response procedures for potential data breaches
- Vendor security assessment and management programs



Physical Safeguards

- Secure facilities with controlled access
- Environmental controls and monitoring
- Secure disposal of physical media and documents

6. YOUR RIGHTS AND CHOICES

General Rights

You have the right to:

- Access your personal information we maintain
- Request correction of inaccurate information
- Request deletion of your information (subject to legal and contractual obligations)
- Opt-out of marketing communications
- Withdraw consent where processing is based on consent
- Receive a copy of your personal information in a portable format

California Residents (CCPA Rights)

If you are a California resident, you have additional rights including:

- Right to Know: Request details about personal information collected, used, disclosed, or sold
- Right to Delete: Request deletion of personal information (subject to exceptions)
- Right to Opt-Out: Opt-out of sale of personal information (we do not sell personal information)
- Right to Non-Discrimination: Equal treatment regardless of privacy choices



European Residents (GDPR Rights)

If you are in the European Union or United Kingdom, you have rights under GDPR including:

- Right of access, rectification, erasure, and data portability
- Right to restrict or object to processing
- Right to withdraw consent
- Right to lodge complaints with supervisory authorities
- Right to object to automated decision-making

Government Personnel

Government employees and contractors have additional protections under federal privacy laws and regulations. Please contact our Government Privacy Officer for specific inquiries.

7. COOKIES AND TRACKING TECHNOLOGIES

We use cookies and similar technologies to enhance your experience and improve our services. For detailed information about our cookie practices, please see our separate Cookie Policy.

Types of Cookies We Use

- Essential Cookies: Necessary for website functionality and security
- Analytics Cookies: Help us understand website usage and performance
- Functional Cookies: Remember your preferences and enhance user experience
- Marketing Cookies: Deliver relevant content and measure marketing effectiveness (with consent)



8. DATA RETENTION

We retain personal information for as long as necessary to:

- Provide ongoing services and support
- Comply with legal and regulatory requirements
- Fulfill legitimate business purposes
- Honor government contract obligations and audit requirements

Specific Retention Periods

- Contact and Business Information: Duration of business relationship plus 7 years
- Contract and Service Data: As required by contract terms, legal obligations, and federal regulations
- Government Contract Data: As required by Federal Acquisition Regulation and agency-specific requirements
- Marketing Data: Until consent is withdrawn or 5 years of inactivity
- Security and Audit Logs: 7 years or as required by applicable regulations

9. INTERNATIONAL DATA TRANSFERS

If you are located outside the United States, please note that your information may be transferred to and processed in the United States, where our servers and business operations are located. We ensure appropriate safeguards are in place for international transfers in compliance with applicable privacy laws.

10. CHILDREN'S PRIVACY



Our services are directed to businesses and professionals. We do not knowingly collect personal information from children under 16. If we discover such collection, we will delete the information immediately and take appropriate measures to prevent future unauthorized collection.

11. CHANGES TO THIS POLICY

We may update this Privacy Policy periodically to reflect changes in our practices, legal requirements, or business operations. Material changes will be communicated through:

- Email notification to registered users and active clients
- Prominent notice on our website
- Direct notification for government contract personnel where required
- Updated "Last Modified" date

12. STATE-SPECIFIC PRIVACY RIGHTS

California

In addition to CCPA rights mentioned above, California residents may contact us for information about our privacy practices and to exercise their rights.

Other States

Residents of states with specific privacy laws (including Virginia, Colorado, Connecticut, and others) have rights under applicable state privacy legislation. Please contact us for information about exercising these rights.

13. GOVERNMENT CONTRACT PRIVACY CONSIDERATIONS

For government contracts, additional privacy protections may apply including:



- Privacy Act of 1974 requirements for federal records
- Agency-specific privacy requirements and guidelines
- Special handling procedures for classified or controlled information
- Enhanced security measures for sensitive government data

14. CONTACT INFORMATION

For privacy-related questions, to exercise your rights, or for specific inquiries:

General Privacy Inquiries:

Email: privacy@h4ent.com

Phone: (910) 339-1007

Address: H4 Enterprises, LLC
4200 Morganton Rd, Suite 202
Fayetteville, NC 28314

Government Contract Privacy Officer:

Email: government-privacy@h4ent.com

Phone: (910) 339-1007

Data Protection Officer:

Email: dpo@h4ent.com

This Privacy Policy was last updated on [DATE] and is effective as of [DATE].